



## Employment Application

Thank you for considering employment with Fern Resort - Ontario's best Family Resort!  
Over the past 100 years we have been a successful business due in large part to our staff.  
We pride ourselves in offering a friendly environment and positive work experience whether  
you are looking for a summer job or a full time career.

Thanks again and if you need any assistance or you would like further information,  
e-mail questions to [lauracn@fernresort.com](mailto:lauracn@fernresort.com)

### Personal Information

Name: \_\_\_\_\_ E-Mail: \_\_\_\_\_

Street: \_\_\_\_\_ City: \_\_\_\_\_ Prov: \_\_\_\_\_

Postal Code: \_\_\_\_\_ Home Ph#: \_\_\_\_\_

School Ph#: \_\_\_\_\_ Cell#: \_\_\_\_\_

What type of employment are you looking for? full time      part time      summer

What positions are you applying for? 1. \_\_\_\_\_ 2. \_\_\_\_\_

How did you hear about employment at Fern Resort? \_\_\_\_\_

Have you worked for us before?      yes       no

if yes, when and what department? \_\_\_\_\_

Do you hold any special certificates?      yes       no

please list your certificates: \_\_\_\_\_

Tell us about your hobbies and interests outside of work: \_\_\_\_\_

Many of our employment positions require you to work 3 short split shifts a day. This is done in order to offer our guests the highest level of comfort of being served by the same person for all 3 meals.

Are you willing to work a split shift? Yes  No

Do you have a reliable means of transportation? Yes  No

Do you have a valid drivers license? Yes  No

Which languages, other than English do you speak fluently? \_\_\_\_\_

Are you eligible to work in Canada? Yes  No

Are you between 19 and 65 years of age? (as of May 1st of this year) Yes  No

Will you require accommodation? Yes  No

Are you Bondable? Yes  No

Have you ever been convicted of a criminal offense other than one under a provincial statute or one for which you have not been granted a pardon? Yes  No

### Education Background

Please fill out your educational background below. If you are still currently enrolled in a program that is not finished please note that in the "Program/Major" section as well as the estimated year you will graduate. Thank you.

	Name/Address	Years Attended	Graduated	Program/Major
Public		N/A	Yes <input type="checkbox"/> No <input type="checkbox"/>	N/A
Secondary (highschool)			Yes <input type="checkbox"/> No <input type="checkbox"/>	
Post Secondary			Yes <input type="checkbox"/> No <input type="checkbox"/>	
Other			Yes <input type="checkbox"/> No <input type="checkbox"/>	

## Hospitality Questionnaire

Fern Resort is considered by many to be the most “customer service focused” resort in Ontario and some would say in the world. It is through the strong commitment of the owners, managers and staff that makes this statement true. Our mission is simple: “Exceed Guests Expectations”.

Please take a moment to complete the questions below to the best of your ability.

1. What would you say is important about customer service? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
2. Would you say you work better in a team atmosphere or independently and why? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
3. Do you enjoy meeting new people and why? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
4. Describe your best experience in hotel/resort/restaurant and what made it the best? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
5. What was the most satisfying job you have had and what made it so satisfying? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
6. What is the most interesting thing you have done in the past 3 years? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
7. What is the best thing a previous employer did that you wish other employers did? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
8. What do you think it takes to be successful in a customer service environment? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
9. What is important to you in a job? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
10. What is one thing we should know about you? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Employment Background**

<b>Employer Name</b>	<b>Address &amp; Phone Contact</b>	<b>Dates Employed</b>	<b>Position Held &amp; Duties of Job</b>

**Volunteer Experience**

<b>Volunteer Name</b>	<b>Address &amp; Phone Contact</b>	<b>Dates</b>	<b>Duties</b>

**Applicant Certification & Agreement**

I hereby certify that the facts set forth in the above employment application are true and complete to the best of my knowledge. I understand that if employed, falsified statements on this application shall be considered sufficient cause for dismissal.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

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Thank you very much for taking the time to fill out our application for employment. We will contact those we wish to interview. Please take a moment to complete the questions on the back page.  
Thanks again and take care!